 ADVISORY COUNCIL  
FOR ENHANCING STUDENT SUCCESS  
(ACCESS)  

MEETING SUMMARY  
Wednesday, February 27, 2008  
10:30 AM

- **Members Present:**  
  Albidrez, Brown, Burnette, Callanan, Foster, Grant, Hill (Jeff Scroogs), Jackson, Leeder, McGraw, Mitchell, Outing, Robinson, Standish, Steinke, VanGundy, Watts, Wical, Winters, Zelna

- **Communication Widget Presentation (VanGundy)**  
  VanGundy presented the Campus Awareness and Notification System (CAANs). This system offers a user-friendly digital personal organizer and notifier to be used by the university community. The information maybe delivered through a variety of platforms ranging from mobile phones, Facebook, or desktop application. Information is prioritized by time-relevance to increase user-response. The groups discussed the possible formats and use of the system. Council recommended a pilot to see how the system would work for NC State. Burnette and VanGundy will meet with Conway regarding how to set up a pilot.

- **Updates?**  
  Burnette asked each workgroup to share their progress with ACCESS.
  - **Assessment Workgroup**  
    - Standish updated that group that the first Retention Forecast numbers have been published for the College of Engineering. Based on the model's creation and testing on hold-out cohorts, this model correctly forecasted retention for 83% of all COE students. It correctly identified the 50 students most at risk with 96% percent accuracy. The student-level forecasts were sent to the College of Engineering and they plan to use the information for focus group studies. A similar study with DUAP is the next project on the list.
    - Zelna reported that the assessment subgroup launched the Stop-Out survey in early February. It went to approximately 795 students that were enrolled as of census fall 2007 but not enrolled as of census spring 2008 but did not graduate. As of 2/28/08 136 students have responded. The survey closed at midnight 2/28/08. Data analysis will begin in early March. The subgroup has received the senior survey data from 2007 to begin the next round of coding. The data will be matched to limited demographic data. The analysis should be completed by the end of April 2008 the subgroup will look for patterns from the original data, the survey data, and the senior survey data.
    - McGraw reported that students who completed the online spring 2008 Stop-Out Survey have an opportunity to indicate if they would like a representative from NC State to contact them about their personal situation. As of 2/25/08, twenty-four students have indicated that they would like someone to contact them. The Office of Advising Support, Information and Services has taken the lead role in contacting these students and as of 2/26/08, all twenty-four students have received either an email or phone call from OASIS. McGraw is documenting the type of information students are requesting (academic, financial, etc), referral(s) being made and if the student intends to return to NC State. More information about the results will be shared in the future.
  - **Policy and Practice Review Workgroup**  
    - Outing reported that the team discussed feedback from the 2/25/08 ACCESS meeting regarding the proposed changes/clarifications to the PRR approval flow chart. The
group discussed a website to track policy review, an on-line notification process for policies coming up for review, and the consultation process. The group will next be considering review cycles for academic policies.

- **Student Engagement Workgroup**
  - Grant announced that her workgroup will meet after ACCESS adjourns.

- **Announcements**
  - There were no announcements.

- **Adjourn and Workgroups Convene**
  - The Council adjourned and convened into workgroups. Burnette met with the Student Engagement Workgroup to relate a recommendation from the Undergraduate Student Transitions Task Force.

- **Next Meeting: Wednesday, March 26, 2008.**
  - The meeting will be in the Faculty Senate Chambers, D.H. Hill Library.